

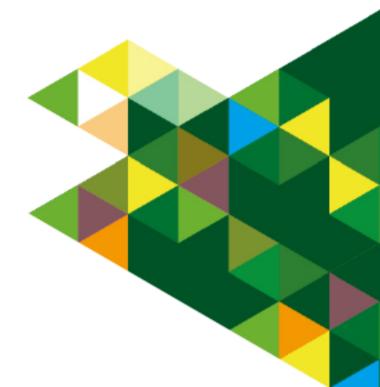
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(HKEx Stock code: 47)

BUSINESS REVIEW



FY2017 Operational Update

Final Dividend

HK 0.83 cent per share

Revenue

+7.4% to

RMB1,923.3 million

(HK\$2,218.3 million, +6.1%) GP Margin
maintained stable at

63.5%

Net Profit +34.3% to HK\$167.4 million



Store EBITDA

improved +0.9% pt to

+22.3%

New Membership Program with numbers of members reached

>2 million

SSSG +4.5%

告野家 УОЗНІПОУА +4.6%

DQ +4.2%

(In RMB)

Net Store **46**

古野家 YOSHINOYA +16

DQ

+18

Others +12

Progressively Expand Store Network



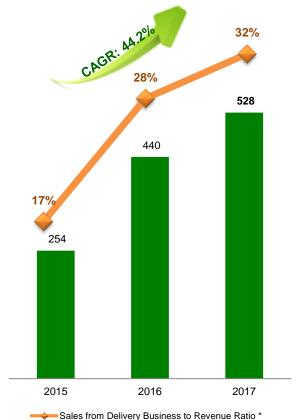
Continued to Improve Quality of Our Store Network 告野家 **Others** Total YOSHIDOYA As of 31 Dec 2016 2017 2016 2017 2017 2016 2017 2016 Beijing, Tianjin & 218 217 117 103 25 14 360 334 Hebei **Northeast** China & 111 96 40 1 N/A 156 136 44 Inner Mongolia **Total** 329 313 161 143 26 14 516 470

Delivery Business Continued to Grow



Revenue from Yoshinoya's Delivery Business Continued to Grow

(RMB million)



Expansion of Delivery Coverage & Penetration

- ✓ Nearly all of the Yoshinoya stores in Beijing support delivery services with the Group's own delivery team
- ✓ Continued to expand the delivery service penetration outside the capital city leveraging the Group's extensive store network in Northern China

Duplicate Successful Model to Other Brands

- ✓ Dairy Queen started to provide delivery services for selected products since 4Q 2016 and began to contribute meaningful revenue to the Group's delivery business
- Leverage the close relationship with various third-parties' delivery platform to further expand DQ's delivery business



Integration of Online, Offline and Logistics

Online

Well-established online and smart payment platforms with enhanced CRM

Offline

Well-recognized brands with customer's full confidence

Logistics

Self-owned delivery team ensure stable & timely delivery services

^{*} Refers to Yoshinoya's business only

New Membership Program for More Accurate Customer Segmentation







New membership program launched in 2H 2017

Over 2 million membership
(as at 31 Dec 2017)





Track and analyse members' consumption data with more accurate customer segmentation



Yoshinoya – Continue to Increase Sales Through Various Channels









Net
Opening
+16 stores

Favorable government policy

✓ Caterers which sell products through the internet must have physical stores in operation with the same brand in the area



- Hop Hing successfully expanded Yoshinoya's delivery business
- Revenue from Yoshinoya's delivery service increased by approximately 20% to RMB 528.2 million



New Store Opening Strategy

✓ Continued to expand store network to for greater service coverage to support faster delivery







Yoshinoya – Continue to Increase Sales Through Various Channels (Con't)

Store & Brand Upgrade

- ✓ Nearly 40% of our Yoshinoya stores featuring "Yoshinoya 3.0" or above experience
- ✓ Better kitchen design also helped raise efficiency
- ✓ More stores to be evolved to "Yoshinoya 4.0" in 2018



Introduction of New Products

- ✓ Continued to expand product portfolio to increase customers' spending, enhance customers' loyalty and mitigate various food cost fluctuation
- ✓ Further enhance hotpot series to increase revenue during dinner segment
- ✓ Introduction of salad products to cater to the changing consumer behavior with increasing awareness of green and healthy dining habit



















Dairy Queen – Optimises Store Network to Raise Performance



Turnover

+12.7% to RMB194.1 million

Average Yearly
Sales per Area
(m²)
+4.0% to

RMB42,000

SSSG +4.2%

(FY2016: -5.2%) (In RMB)

> Average Spending Per Customer

> > **+1.2%** to RMB13.2

Delivery services

- Continued to increase brand exposure through third-party's web-ordering and selfowned social media platforms
- → Delivery business already accounted for midsingle digit of DQ's revenue





Brand Upgrade

✓ Build stylish new stores and renovate old stores with more innovative and trendy elements to attract younger generation



New Products

✓ Introduce various types of light refreshment and continue to add new elements to existing products to stimulate target customers' taste buds



Other Brands – Progressively Expands Sales Network to Diversify Brand Portfolio



Continue to Expand the New Brand with High Growth Potential



- ✓ Continue to launch new authentic HK snacks
- ✓ Progressively expand store network from Beijing to other parts in Northern China





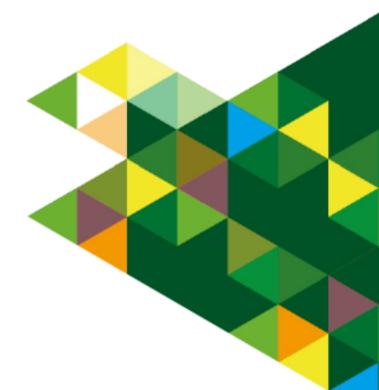






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FUTURE GROWTH DRIVERS



2018 Growth Drivers

Enhance O2O business model with new membership program

2

Direct-to-customer marketing strategies through enhanced CRM system Consumption Upgrade



Human resources management

WEST

Introduce selfdeveloped new brands / expand coverage of existing brands

Explore and evaluate potential M&A opportunity

Growth Drivers: 1) Consumption Upgrade

Enhance O2O business model with new membership program

 Online: extend the membership program outreach and enhance customer loyalty; plus fortify online and smart payment infrastructure

 Offline: hold fast to our "New Store Opening" strategy for opening physical stores to complement to our delivery service business

 Logistics: further enhance our self-owned delivery team to ensure stable and timely delivery services



2

Direct-to-customer marketing strategies through enhanced CRM system

- Leverage innovative technology development to analyse data collected from the membership program and various online platforms to better define market segments and compile precise analysis on target customer groups
- Push precise marketing information directly to customers with artificial intelligence and enhanced CRM system
- → Enhance the efficiency and effectiveness of marketing



3

Brand Upgrade to enhance customers' dining experience

- Spare no effort in pursuing new ideas that can provide customers with fresh consumption experience
- Optimisation and reform of restaurant and kitchen designs in Yoshinoya
- Add more trendy and innovative new designs to DQ stores to boost the brand's appeal to younger consumers



Growth Drivers: 2) Investment

4

Human resources management

- Continue to implement Incentive Scheme to motivate staff and encourage them to become more enthusiastic and motivated at work
- → Improve store operating efficiency & increase the average sales per area



5

Introduce selfdeveloped new brands or expand coverage of existing brands

- Foster the relationship with the franchisors and explore the potential to extend further cooperation
- Introduce self-developed brands according to the market trend by utilizing the market data collected from the existing business platforms













Explore and evaluate potential M&A opportunities

- Explore sustainable growth opportunities, such as acquiring other high-potential F&B brands
- → Facilitate the Group's development into a leading multi-brand QSR operator in China

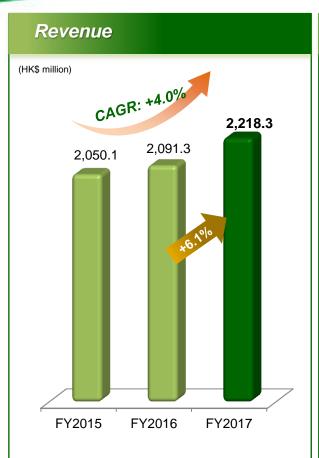


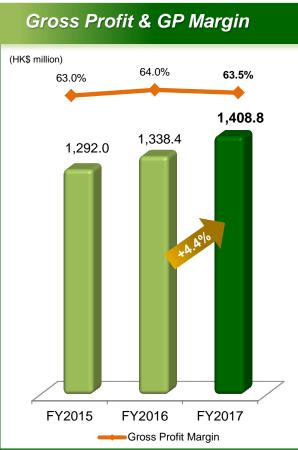
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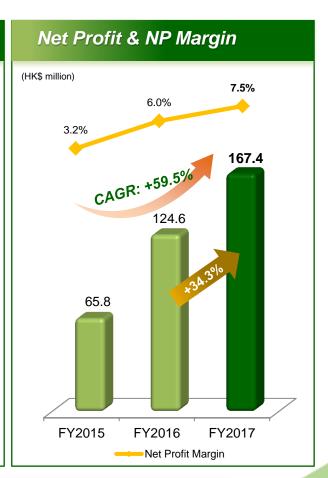
FINANCIAL HIGHLIGHTS



Improving Financial Performance

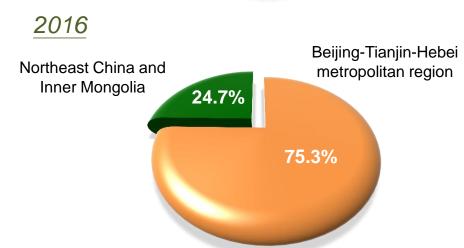




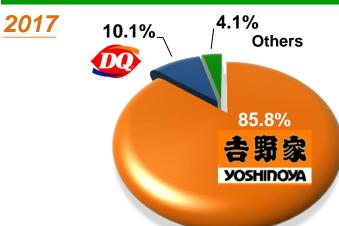


Segmental Breakdown





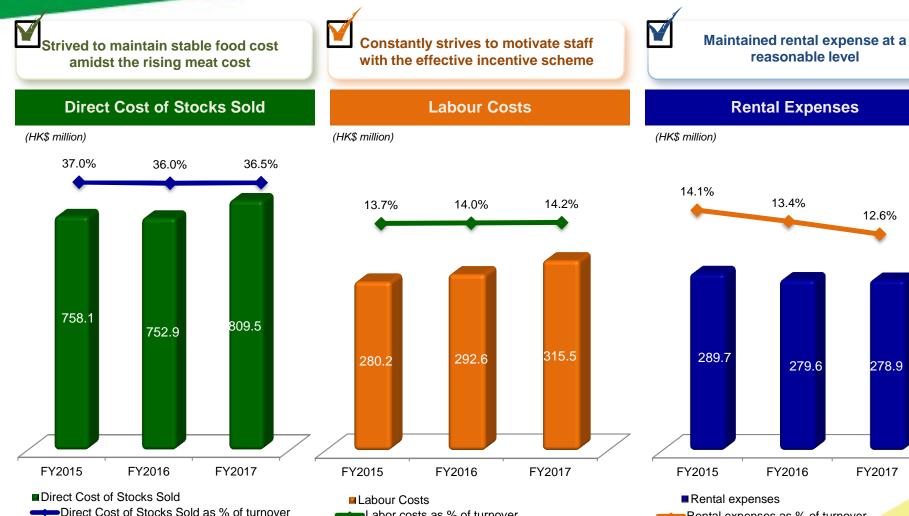
Revenue by Major Brand



2016



Stable Cost & Expense Structure



Labor costs as % of turnover

12.6%

278.9

19

Rental expenses as % of turnover

Key Financial Figures

(HK\$ million)	For the year ended 31 December	
	2017	2016
Turnover	2,218.3 +6.1%	2,091.3
Gross Profit	1,408.8 +5.3%	1,338.4
EBITDA	338.7 +22.0%	277.5
Operating Profit ¹	217.0 +27.4%	170.4
Profit for the Period	167.4 +34.3%	124.6
Basic EPS (HK cents)	1.71 +35.7%	1.26
Key Financial Ratio		
GP Margin (%)	63.5%	64.0%
EBITDA Margin (%)	15.3%	13.3%
OP Margin (%) ¹	9.8%	8.1%
NP Margin (%)	7.5% +1.5% pts	6.0%
Expenses		
Selling and distribution expenses ²	(913.8)	(890.1)
Selling and distribution expenses (%) ²	41.1%	42.6%
General and administrative costs ²	(180.9)	(177.9)
General and administrative costs (%) ²	8.2%	8.5%
Depreciation	(97.2)	(100.1)
Depreciation (%)	4.4%	4.8%

Excluding other income & gains
 Excluding depreciation

Sound Working Capital Management

(Days)	As of 31 Dec 2017	As of 31 Dec 2016
Receivable Turnover Days	2.1	1.3
Inventory Turnover Days	46.5	53.7
Payable Turnover Days	61.3	53.4
Cash Conversion Cycle	(12.7)	1.6

Active Cash Management Results in a Healthy Cash Conversion Cycle

Strong Cash-flow & Healthy Balance Sheet

Cash Flow Generation			
As of 31 December			
(HK\$ million)	2017	2016	(HK\$ n
Net cash inflows from operation	314.5	325.9	Cash
Purchase of property, plant and	(116.8)	(95.4)	Other f
equipment items (110.0)		, ,	Total D
Interest payments and net movement of bank loans	(0.9)	9.2	Net Ca
Shares purchased under share award scheme	(2.3)	(19.3)	
Others	18.4	(13.6)	
Increase in cash before dividend	212.9	206.8	Main
Dividends paid	(60.3)	(25.2)	Cash
Net increase in cash	152.6	181.6	

Gearing Summary				
(HK\$ million)	As of 31 Dec 2017	As of 31 Dec 2016		
Cash	641.7	537.1		
Other financial asset	48.0	-		
Total Debt	(10.0)	(10.0)		
Net Cash	679.7	527.1		

Gearing Summary

Maintained a Strong and Healthy
Cash Inflow from Operations

Leading Multi-brand QSR Operator in the PRC





















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Contact Us

















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Quick Snapshot of Hop Hing's 2017 Annual results



1 min video is ready for you to have a quick preview of Hop Hing's 2017 Annual results
Please click the above picture to view the video